

ETECNIC ENERGY & MOBILITY, S.L.

Quality and environment policy

ETECNIC ENERGY & MOBILITY is committed to ensure that the quality of the services provided is a true reflection of the expectations of each client, in order to ensure the long-term success of the company. For this reason, **ETECNIC** establishes and assumes the following principles of action:

1. The Quality and Environment Policy defined by **ETECNIC** is fully adequate to the purpose of the organization, as well as to the nature, magnitude and environmental impact of the activities carried out by **ETECNIC**.
2. The quality of the products and services provided by **ETECNIC** are the result of the execution of planned actions aimed towards customer satisfaction. These action are also derivated from the tasks of detection, prevention, correction and continuous improvement.
3. **ETECNIC** is committed to general compliance with all legal, regulatory and other requirements that the organization subscribes in relation with environmental aspects, as well as the interests of customers and authorities.
4. The expectations of the clients are the essential criterion to establish the standard of Quality of the services of our company.
5. Each employee of **ETECNIC** is responsible for executing their tasks in accordance with the standards of Quality and continuous improvement already established. Likewise, all contributions, suggestions and proposals will be examined and incorporated in order to improve the Quality and Environmental Management System of the organization.
6. The proper application of the Policy requires the collaboration and full integration of all **ETECNIC** staff. For this reason, the Management Department considers the motivation and training policies of each and every one of the collaborators a priority.
7. **ETECNIC** establishes a system to analyze the behavior of its critical processes and periodically fixes and revises the quality and environmental objectives.

Management Department

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